

FortiGate / FortiOS Licensing Matrix

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Fortinet Information

Microsite: <https://fortinet.also.ch>

FortiWiki: <https://fortinet.also.ch/wiki>

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FortiGate / FortiOS Licensing Matrix		24x7 Hardware Service: Adv. Replacement (Next Business Day) ASE Hardware Service: 24x7 Service + Advanced Ticket Handling Premium-RMA: Premium HW Replacement (check availability) Secure RMA Technical Support (24x7) / (ASE) FortiOS Upgrades (incl. Patches) 24x7 Phone Support (L1/L2) AMP - AV + ISA + VOS + CDR + Anti-Botnet Service + Mobile Security Application Control IPS - Intrusion Prevention Antispam Web Filtering Security Rating Service Industrial Security IoT Security FortiConverter Service IPAM Service FortiAnalyzer Cloud FortiManager Cloud SD-WAN Overlay Controller VPN SD-WAN Cloud Assisted Monitoring SD-WAN Orchestrator (only with FortiOS 6.4)																							
Protection Service Bundles (FortiGuard + FortiCare)										FortiGuard Services															
360 Protection + FortiCare ASE										o o o o o o o o o o o o o o o o o o o o															
Enterprise Protection (ENT) + FortiCare 24x7										o o o o o o o o o o o o o o o o o o o o															
Unified Threat Protection (UTP) + FortiCare 24x7										o o o o o o o o o o o o o o o o o o o o															
Advanced Threat Protection (ATP) + FortiCare 24x7										o o o o o o o o o o o o o o o o o o o o															
FortiCare Services										FortiGuard Services															
FortiCare ASE										o o o o o o o o o o o o o o o o o o o o															
FortiCare 24x7										o o o o o o o o o o o o o o o o o o o o															
Premium-RMA 4h courier / 4h onsite engineer / Next Day Delivery										o add-on to existing FortiCare 24x7															
Secure RMA										o add-on to existing FortiCare 24x7															
Individual Services / A la Carte (FortiGuard)										FortiGuard Services															
Advanced Malware Protection (AV, Mobile Malware, FortiSandbox Cloud + VOS + CDR + Anti-Botnet)										o															
FortiGuard IPS										o															
FortiGuard Web Filtering										o															
FortiGuard Security Rating										o															
FortiGuard Industrial Security										o															
FortiGuard IoT Security										o															
FortiGuard FortiConverter Service for one time configuration conversion										o															
FortiGuard FortiAnalyzer Cloud Service										o															
FortiGuard FortiManager Cloud & Orchestration Service										o															
FortiGuard SD-WAN Overlay Controller VPN Service										o															
FortiGuard SD-WAN Cloud Assisted Monitoring Service										o															
FortiGuard SD-WAN Orchestrator (requires FortiOS 6.4)										o															
FortiGuard SD-WAN Orchestrator (requires FortiOS 6.4)										✓															
FortiGuard SD-WAN Monitoring										✓															
FortiGuard SD-WAN VPN Overlay										✓															
FortiGuard FortiManager Cloud										✓															
FortiGuard FortiAnalyzer Cloud										✓															
FortiGuard IPAM Service										✓															
FortiCare ASE										✓															
FortiGuard FortiConverter										✓															
FortiGuard IoT Service										✓															
FortiGuard Industrial Security										✓															
FortiGuard Security Rating										✓															
FortiGuard Web Filtering										✓															
FortiGuard AntiSpam										✓															
FortiGuard IPS										✓															
FortiGuard Application Control										✓															
FortiGuard Mobile Malware										✓															
FortiGuard IP Reputation & Anti-Botnet										✓															
FortiGuard Content Disarm & Reconstruction (CDR)										✓															
FortiGuard Virus Outbreak Service (VOS)										✓															
FortiGuard FortiSandbox Cloud										✓															
FortiGuard AntiVirus										✓															
FortiCare Support HW + SW										✓ 24x7 ✓ 24x7 ✓ 24x7 ✓ 24x7															
Protection Service Bundles										Advance Threat Protection (ATP) Unified Protection (UTM) Enterprise Protection (ENT) 360 Protection															

Hardware + Service Bundles

Protection Service Bundles

A la Carte Service (FortiGuard)Support (FortiCare)

Product	SKU	Description
FortiGate-200E	FG-200E-BDL-950-DD*	Hardware
	FG-200E-BDL-811-DD*	Hardware
	FG-200E-BDL-817-DD*	Hardware

* (DD = 12 = 1 year, 36 = 3 years, 60 = 5 years)

Protection Service Bundles

A la Carte Service (FortiGuard)Support (FortiCare)

Product	SKU	Description
FortiGate-200E	FC-10-00207-928-02-DD*	Advanced Content Control
	FC-10-00207-950-02-DD*	Unified IPS, Anti-Cloud
	FC-10-00207-811-02-DD*	Enterprise AV, Mobile Detection
	FC-10-00207-817-02-DD*	360 Protection, Malware, SD-WAN, FortiGuard, IPAM

* (DD = 12 = 1 year, 36 = 3 years, 60 = 5 years)

Support (FortiCare)

Product	SKU	Description
FortiGate-200E	FC-10-00207-247-02-DD*	24x7 FortiCare
	FC-10-00207-284-02-DD*	ASE FortiCare
	FC-10-00207-210-02-DD*	Next Business Day
	FC-10-00207-211-02-DD*	4-Hour FortiCare
	FC-10-00207-212-02-DD*	4-Hour FortiCare to 24x7
	FC-10-00207-301-02-DD*	Secure RMA

* (DD = 12 = 1 year, 36 = 3 years, 60 = 5 years)

FortiCare Service Level

FortiCare 24x7	Next Business Day
Premium RMA Next Day Delivery (NDD)	Next Business Day
Premium RMA 24x7 4 hours Courier	Next Business Day
Premium RMA 24x7 4 hours Onsite	Next Business Day

Hardware + Service Bundles

Protection Service Bundles

A la Carte Service (FortiGuard)

Support (FortiCare)

Hardware (FortiGate)

Product	SKU	Description
FortiGate-200E	FG-200E-BDL-950-DD*	Hardware plus 24x7 FortiCare and FortiGuard Threat Unified Protection (UTP)
	FG-200E-BDL-811-DD*	Hardware plus 24x7 FortiCare and FortiGuard Enterprise Protection (ENT)
	FG-200E-BDL-817-DD*	Hardware plus ASE FortiCare and FortiGuard 360 Protection

*[DD = 12 = 1 year, 36 = 3 years, 60 = 5 years]

Protection Service Bundles

A la Carte Service (FortiGuard)

Support (FortiCare)

Product	SKU	Description
FortiGate-200E	FC-10-00207-928-02-DD*	Advanced Threat (ATP) Protection (24x7 FortiCare plus Application Control, IPS, AV, Mobile Malware and FortiSandbox Cloud)
	FC-10-00207-950-02-DD*	Unified Threat (UTP) Protection (24x7 FortiCare plus Application Control, IPS, AV, Mobile Malware, Web Filtering, Antispam and FortiSandbox Cloud)
	FC-10-00207-811-02-DD*	Enterprise (ENT) Protection (24x7 FortiCare plus Application Control, IPS, AV, Mobile Malware, Web Filtering, Antispam, FortiSandbox Cloud, IoT Detection, Industrial Security, FortiConverter Svc and Security Rating)
	FC-10-00207-817-02-DD*	360 Protection (ASE FortiCare plus Application Control, IPS, AV, Mobile Malware, Web Filtering, Antispam, FortiSandbox Cloud, Security Rating, SD-WAN Cloud Monitoring, SD-WAN Orchestrator, FortiManager/FortiAnalyzer Cloud, IoT Detection, Industrial Security, IPAM Service and FortiConverter Svc)

*[DD = 12 = 1 year, 36 = 3 years, 60 = 5 years]

Support (FortiCare)

Product	SKU	Description
FortiGate-200E	FC-10-00207-247-02-DD*	24x7 FortiCare Contract
	FC-10-00207-284-02-DD*	ASE FortiCare (24x7 plus Advanced Services Ticket Handling)
	FC-10-00207-210-02-DD*	Next Day Delivery Premium RMA Service (Add-On to 24x7 FortiCare)
	FC-10-00207-211-02-DD*	4-Hour Hardware Delivery Premium RMA Service (Add-On to 24x7 FortiCare)
	FC-10-00207-212-02-DD*	4-Hour Hardware and Onsite Engineer Premium RMA Service (Add-On to 24x7 FortiCare)
	FC-10-00207-301-02-DD*	Secure RMA Service (Add-On to 24x7 FortiCare)

*[DD = 12 = 1 year, 36 = 3 years, 60 = 5 years]

FortiCare Service Level	Hardware RMA SLA	Depot
FortiCare 24x7	Next Business Day	Switzerland (ALSO)
Premium RMA Next Day Delivery (NDD)	Next Day Delivery (any day)	Switzerland (Outsourced)
Premium RMA 24x7 4 hours Courier	4 hours courier (delivery only)	Switzerland (Outsourced)
Premium RMA 24x7 4 hours Onsite	4 hours with Systems Engineer	Switzerland (Outsourced)